

**Survey / checklist / questionnaire for evaluation of
old-age home, retirement community**

<https://drpartha.org.in/drpartha/checklist.pdf>

Name/identity :

Location :

Date of survey/visit :

No.	Item	Sub-item	Rating (0-5) (0=not accept,1=very bad, 5=Very good)	Remarks/ Notes
1.	Lockable storage space	<ul style="list-style-type: none">• Consumables• Personal (clothes etc.)• Precious (documents, money, mobile)		
2.	Lockless storage	<ul style="list-style-type: none">• Size• quality• number		
3.	Room / lodging unit	<ul style="list-style-type: none">• Size• privacy• amenities• lighting• ventilation• noisiness		
4.	Room furnishing	<ul style="list-style-type: none">• Beds• Bed linen• storage• Study table• Chairs• Stool/tepyo/ low table• Fridge / water		

		<ul style="list-style-type: none"> cooler • Ceiling fan • Table fan • Room cooler / ac • TV • Phone • Lighting • Intercom • Other 		
5.	Assistance	<ul style="list-style-type: none"> • Room cleaning • Cleaning of corridors, stairs and common areas • Toilets cleaning • Errands • Doctor • Electrician • Plumber 		
6.	Health support	<ul style="list-style-type: none"> • Nurse • physiologist • dietician • massagist • mobility assistant 		
7.	Laundry service	<ul style="list-style-type: none"> • Personal clothes • Bed linen 		
8.	Security	<ul style="list-style-type: none"> • Rooms • Common areas • Compound • CCTV monitoring • Locality / neighbourhood safety 		
9.	Utilities/Facilities	<ul style="list-style-type: none"> • Genset • Pumps • Wifi 		

		<ul style="list-style-type: none"> • Lighting • PA system • Accessibility (ramps, railings etc.) • Lift • Kitchen • Dining room • Recreation • Library / reading room • Meditation / Yoga room • Walking / jogging track • Informal meeting areas • Festivals and social events • Ambulance with driver • Shuttle services • Water treatment plant • Common Internet room • Gym • Fire fighting./ emergency eqpt. • Bulletin board / Notice Board 		
10.	Proximity to	<ul style="list-style-type: none"> • Bank • ATM • pharmacy • tea / snacks shop • public transport • grocery/gen. Store 		

		<ul style="list-style-type: none"> • hospital • railway station • bus station • place of worship • Police station • Fire service • Ambulance (on call) • Grooming / haircut 		
11.	On-site Mgmt.	<ul style="list-style-type: none"> • Resident Manager • Receptionist / Enquiry / help desk • complaints/ feedback register • gate register • next of kin data 		
12.	Guests allowed	<ul style="list-style-type: none"> • Accom. on site • Food on site • Visitors timings • Guests Parking 		
13.	Food	<ul style="list-style-type: none"> • Veg /N Veg. • Morn. tea, Coffee, BF, Lunch, Eve. Tea, Dinner • Timings 		
14.	Legal / admin.	<ul style="list-style-type: none"> • Commitment duration • Agreement./ contract document available up-front • Type: rent – 		

		<ul style="list-style-type: none"> long lease – ownership • code of conduct for residents • periodic reviews • recognised / certified by Govt. or external agencies 		
15.	Transparency efforts	<ul style="list-style-type: none"> • Web site • Contact phones • Contact mail ID • Printed brochures • Tariff • Newsletters / blogs / mailing lists 		
16.	Costs	<ul style="list-style-type: none"> • Monthly rent • Other services • Deposit/Advance • cashless payments via cards, electronic transfer etc. 		
17.	Overall rating / score :	0 (not acceptable) -- 5 (acceptable)		
Final remarks				

Note: Send your comments, suggestions, remarks about this checklist / questionnaire (blank) to

[<<drpartha@gmail.com>>](mailto:drpartha@gmail.com)

Do NOT send/share the completed checklist.

This checklist / questionnaire is available on the w-w-web at –

<https://drpartha.org.in/drpartha/checklist.pdf>
